



Value from the ground up.

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**To:** KaMin Valued Customers  
**Subject:** Production Schedule Changes for July

The economic downturn has impacted industries across the world with some markets being hit harder than others. Our product(s) are used in a very diverse customer base in applications ranging from paper and packaging to inks, coatings and automotive. Demand in these markets has been impacted to different degrees across the world and we are working to adjust our production to demand in this environment while honoring our commitments to our customers and our employees. Accordingly, we will take the following actions to improve our ability to balance our output with customer needs:

### **Operational Outages**

1. Macon Plant: Macon will take an outage over the July 4<sup>th</sup> holiday. Production facilities will idle during the period of July 3<sup>rd</sup> to July 12<sup>th</sup>.
2. Wrens Plant: Wrens will take an outage over the July 4<sup>th</sup> holiday. Production facilities will idle during the period of July 3<sup>rd</sup> to July 9<sup>th</sup>.
3. Sandersville Plant: Sandersville will be closed for the holiday on July 3<sup>rd</sup> – 6<sup>th</sup>.

### **Standard Lead Times for Our North American Customers**

Standard lead times for most products to our North American customers have been between 7 and 21 days. In order to improve our ability to deliver on our commitments and effectively plan our production strategy, we are modifying our lead times for orders for North American customers with a minimum lead time of 14 days for all products except KaMin® 95.

We value your business and are committed to continue to provide performance mineral solutions at the high service level you have come to expect. Thank you for your assistance in adjusting to these changes that will allow us to meet the needs of all our stakeholders.

Your KaMin representative will be calling in the coming days to ensure continuity of supply during this production downtime and to answer any questions you might have. Please reach out to them with any questions you have or you can also contact Kenny Young, Manager of Global Customer Care, at 1-478-750-5465.